

Notice Informing Individuals about Nondiscrimination and Accessibility Requirements

In compliance with Section 1557 of the Federal Government, PCMC complies with applicable Federal civil rights law and shall not prohibit a patient from receiving care regardless of patient's race, color, national origin, age, gender identity, religion, disability or sex, including the individuals sexual orientation, and individuals who qualify as having limited English proficiency (LEP).

Pipestone County Medical Center will take appropriate steps to ensure the persons with disabilities, including persons who are deaf, hard of hearing, or blind, or have other sensory or manual impairments, have an equal opportunity to participate in our services, activities, programs and other benefits.

Every effort will be made by all personnel in contact with the patient to make reasonable accommodation for the patient with the available resources.

Resources include:

- Qualified Language interpreters, including services for the deaf.
- Text telephone services (TTYs)
- Qualified sign language interpreters
- Video remote interpreting (VRI) services
- Written information in other formats

If you need these services, contact Language assistance services free of charge at 1-800-481-3293 (TTY: 1-800-627-3529)

If you believe that Pipestone County Medical Center has failed to provide these services or discriminated in another way on the basis of patient's race, color, national origin, age, gender identity, religion, disability or sex, including the individuals sexual orientation you can file a grievance with:

Pipestone County Medical Center
Risk Management Coordinator
916 4th Ave SW
Pipestone, Minnesota 56164
Ph. 507-825-5811 ext. 6200
Fax. 1-507-825-6106

You can file a grievance in person or by mail or fax. If you need help filing a grievance, please call 507-825-5811 for assistance.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal. <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf> or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
Toll-free: (800) 368-1019
TDD toll-free: (800) 537-7697

ATTENTION: Language assistance services, free of charge, are available to you. Call 1-800-481-3293 (TTY: 1-800-627-3529)

TOP 15 non-English Language Spoken in Minnesota

Spanish

ATENCIÓN: Si habla español, tiene a su disposición servicios de asistencia lingüística gratuitos. Llame al 1-800-481-3293 (TTY: 1-800-627-3529)

Hmong

CEEV TOOM: Yog tias koj hais lus Hmoob, muaj kev pab cuam lus, pub dawb rau koj. Hu rau 1-800-481-3293 (TTY: 1-800-627-3529)

Somali

FIIRO GAAR AH: Haddii aad ku hadasho af-soomaali, adeegyo luqadeed oo bilaash ah ayaa diyaar kuu ah. Wac 1-800-481-3293 (TTY: 1-800-627-3529)

Cushite/Oromo

XIYYEEFFANNOO: Tajaajilli gargaarsa afaanii, kaffaltii malee, isiniif ni kennama. 1-800-481-3293 bilbili (TTY: 1-800-627-3529)

Vietnamese

LƯU Ý: Nếu bạn nói tiếng Việt, chúng tôi có sẵn các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi 1-800-481-3293 (TTY: 1-800-627-3529)

Russian

ВНИМАНИЕ: Если вы говорите по-русски, вам доступны бесплатные услуги языковой помощи. Позвоните по телефону 1-800-481-3293 (телетайп: 1-800-627-3529).

Chinese

注意：如果您会说中文，则可以免费获得语言协助服务。请致电 1-800-481-3293 (TTY: 1-800-627-3529)

Lao

ຂ້ອນລະວັງ: ຖ້າທ່ານເວົ້າພາສາລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ແມ່ນມີໃຫ້ທ່ານໂດຍບໍ່ເສຍຄ່າ. ໂທ 1-800-481-3293 (TTY: 1-800-627-3529)

Amharic*

ትኩረት: አማርኛ የሚናገሩ ከሆነ የቋንቋ እርዳታ አገልግሎቶች በነጻ ይገኛሉ። 1-800-481-3293 ይደውሉ (TTY: 1-800-627-3529)

German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachassistentendienste zur Verfügung. Rufen Sie 1-800-481-3293 (TTY: 1-800-627-3529) an

Mon-Khmer, Cambodian

យកចិត្តទុកដាក់៖ ប្រសិនបើអ្នកនិយាយភាសាមន-ខ្មែរ ខ្មែរ សេវាជំនួយភាសាឥតគិតថ្លៃអាចរកបានសម្រាប់អ្នក។ ទូរស័ព្ទទៅ 1-800-481-3293 (TTY: 1-800-627-3529)

Arabic

تنبيه: إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية المجانية متاحة لك. اتصل بالرقم 1-800-481-3293 (TTY: 1-800-627-3529)

French

ATTENTION : Si vous parlez français, des services d'assistance linguistique, gratuits, sont à votre disposition. Appelez le 1-800-481-3293 (ATS : 1-800-627-3529)

Korean:

주의: 한국어를 사용하시는 경우 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-481-3293(TTY: 1-800-627-3529)으로 전화하세요.

Tabalog (Filipino)

PAUNAWA: Kung nagsasalita ka ng Tabalog (Filipino), ang mga serbisyo ng tulong sa wika, nang walang bayad, ay magagamit mo. Tumawag sa 1-800-481-3293 (TTY: 1-800-627-3529)